

Community social service section

Kommunaler Sozialer Dienst

Information | Advice | Help
for children, young people and families

Community social service section

The community social service central is a central starting point for children, young people, young adults, parents, mothers, fathers and other requiring education and to local citizens requiring help and advice.

We offer advice, consulting and support in all personal, educational and family matters.

Our work is oriented towards the social environment and we cooperate in a network with other service sections and facilities in Freiburg.

Contact

You can ask the consulting specialist who is responsible for you and their contact times in order to make an appointment and to briefly clarify your situation at the reception of our section under the telephone number +49 (0) 761 / 201-8601.

Reception is manned:

Mondays to Thursdays 07.30 - 16.30

Fridays 07.30 - 15.30

Amt für Kinder, Jugend und Familie
Kaiser-Joseph-Straße 143
79098 Freiburg

how to reach us by public transport:

VAG: Lines 2, 4, 14 and 27

Siegessäule stop





We offer

- support and help for families,
- advice and help in matters relating to the education of children,
- advice and help in various family situations,
- advice and help in difficult personal situations,
- personal help for refugee families in apartments,
- joint searching for individual and future-oriented solutions,
- initiation of suitable and necessary forms of help regarding education,
- support in the development of mutually acceptable concepts for the perception of parental care in the event of separation, divorce or other difficult situations,

- Activation and reinforcement of the own efforts of families and parents,
- Involvement in court matters involving families
- active protection for children
- the placing and supporting of children in foster families,
- advice concerning adoption and adoption arrangements,
- home and family care.

We are a team of experienced specialists and handle the information entrusted to us in a discreet and confidential manner.

We can arrange discussions and advice either at your home or in our offices.

Advice and consulting are free.

Regional social work

We are spatially split up into four areas for the urban area of Freiburg.

Several social workers operate in each area, offering information, advice, consulting and support to children, young people, young adults, parents, mothers, fathers and other requiring education.

The central function of the regional social work is the provision of basic social care for families with children in the Freiburg urban area.

We offer normal and urgent presence both in the offices and outside (external consulting sessions, standby services, home visits), especially in the event of conflict and crisis situations in families with children.

Our tasks are determined by the legal commission.